







$$\operatorname{Time}\operatorname{Average}\operatorname{of} r(t)\operatorname{over}(0,t) = \frac{1}{t} \int_{0}^{t} r(x) dx = \frac{1}{t} \sum_{i=1}^{M(t)} \frac{1}{2} X_{i}^{2} + \frac{1}{t} \sum_{j=1}^{L(t)} \frac{1}{2} V_{j}^{2}$$
where
$$\begin{cases}
M(t) = \operatorname{Number}\operatorname{of} \operatorname{arrivals} \operatorname{in} \operatorname{the} \operatorname{interval}(0,t) \\
L(t) = \operatorname{Number}\operatorname{of} \operatorname{vacation} \operatorname{intervals} \operatorname{in} \operatorname{the} \operatorname{interval}(0,t) \\
M(t) = \operatorname{Number}\operatorname{of} \operatorname{vacation} \operatorname{intervals} \operatorname{in} \operatorname{the} \operatorname{interval}(0,t) \\
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M(t) = \operatorname{Number}\operatorname{of} \operatorname{vacation} \operatorname{interval} \frac{1}{M(t)} \sum_{i=1}^{M(t)} X_{i}^{2} = \overline{X^{2}} \\
\lim_{t \to \infty} \frac{M(t)}{t} = I \\
\lim_{t \to \infty} \frac{1}{L(t)} \sum_{j=1}^{L(t)} V_{j}^{2} = \overline{V^{2}} \\
\lim_{t \to \infty} \frac{t(1-\mathbf{r})}{L(t)} = \overline{V}
\end{cases}$$

As for the basic M/G/1 queue considered earlier, this leads to
Mean Residual Time
(service or vacation)
$$R = \frac{1}{2}I\overline{X^2} + \frac{1}{2}(1-r)\frac{\overline{V^2}}{\overline{V}}$$
(4.2)
Writing
$$W_q = N_q \overline{X} + R = IW_q \overline{X} + R$$
gives
$$W_q = \frac{I\overline{X^2}}{2(1-r)} + \frac{\overline{V^2}}{2\overline{V}}$$
 $r = I\overline{X}$
(4.3)
as the mean waiting time in queue seen by an arriving customer
Knowing W_q , the other parameters $N_{q^*} N$ and W may be found



Relating the state at the *i*th and
$$(i+1)^{th}$$
 instants, we get

$$n_{i+1} = a_{i+1} + j - 1 \qquad for \quad n_i = 0 \qquad (4.5)$$

$$= n_i + a_{i+1} - 1 + j[1 - U(n_i)] \qquad (4.4)$$

$$P(z) = E\{z^{n+a-1+j[1-U(n)]}\} = E\{z^a\}E\{z^{n-1+j[1-U(n)]}\}$$

$$P(z) = A(z)E\{p_0 z^{j-1} + \sum_{n=1}^{\infty} z^{n-1}p_n\}$$

$$\Rightarrow \quad P(z) = p_0 A(z) \frac{1 - F(z)}{A(z) - z}$$

Evaluating
$$P(z) = p_0 A(z) \frac{1 - F(z)}{A(z) - z}$$
 at $z = l$, i.e. using $P(l) = l$, gives

$$p_0 = \frac{1 - \mathbf{r}}{F'(l)}$$
(4.9)
and therefore
$$P(z) = (1 - \mathbf{r}) \left(1 - L_V (\mathbf{l} - \mathbf{l}z) \left(\frac{L_B (\mathbf{l} - \mathbf{l}z)}{z - L_B (\mathbf{l} - \mathbf{l}z)}\right)$$
(4.10)
Note that though $P(z)$ was derived for the customer departure instants, it will also hold for the arrival instants and at an arbitrary time instant under equilibrium conditions.

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• From P(z), we can find the system state distribution either by inverting the generating function P(z) or by expanding it in powers of z

• The moments of the number in the system may be found directly using the moment generating properties of the generating function P(z).

• Specifically, we get
$$N = P'(1) = I\overline{X} + \frac{I^2 \overline{X}^2}{2(1 - I\overline{X})} + \frac{IV^2}{2\overline{V}}$$

• Knowing N, we can obtain W, W_q and N_q following our usual approach

For example
$$W_q = \frac{l \overline{X^2}}{2(1-r)} + \frac{\overline{V^2}}{2\overline{V}}$$
 (4.11)

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 \mathbf{M} G/1 Queue with only one Vacation after Idle (Section 4.2) $P(z) = p_0 \left(\frac{L_B(1-lz)}{z-L_B(1-lz)} \right) L_V(1-lz) - (1-z)L_V(1) - 1)$ with $p_0 = \frac{1-l\overline{X}}{l\overline{V}+L_V(1)}$ Using Imbedded Markov Chain Using Imbedded Markov Chain $\mathbf{W}_q = \frac{1\overline{X^2}}{2(1-l\overline{X})} + \frac{\overline{V^2}}{2\left(\overline{V} + \frac{1}{l}L_V(1)\right)}$



The delay distribution for the FCFS case, may be found using $P(z)=L_T(1-Iz).$ This may then be used to find W and W_q Alternatively, these may be found using a *Residual Life Approach* $W = \frac{\overline{X^*}}{1-I\overline{X}+I\overline{X^*}} + \frac{I\overline{X^2}}{2(1-I\overline{X})} + \frac{I(\overline{X^{*2}}-\overline{X^2})}{2(1-I\overline{X}+I\overline{X^*})} \qquad (4.21)$ $W_q = \frac{I\overline{X^2}}{2(1-I\overline{X})} + \frac{I(\overline{X^{*2}}-\overline{X^2})}{2(1-I\overline{X}+I\overline{X^*})} \qquad (4.22)$