

Q1.1:

For the M.C to be irreducible, it is essential that  $a > 0$  &  $p > 0$  (otherwise they can't communicate).

For  $a < 1$  &  $p < 1$ , the M.C is both irreducible & periodic.

When  $p = 1$ , it is essential that  $a$  is not equal to 1. If it were, it would become periodic. Similarly for  $a = 1$ ,  $p$  should not be equal to 1.

Overall conditions are

$$0 < p \leq 1 \text{ \& \ } 0 < a \leq 1$$

except  $a = p = 1$

Q1.2: Let  $A(k)$  be a r.v such that  $A(k) = 1$  if an arrival occurs in slot  $k$  & 0 otherwise.

Let  $X(k) = \{A(k), A(k-1)\}$  be a M.C with four states corresponding to 00, 01, 10 & 11.

The probability transition matrix is

$$P = \begin{bmatrix} 0.9 & 0 & 0.1 & 0 \\ 0.6 & 0 & 0.4 & 0 \\ 0 & 0.4 & 0 & 0.6 \\ 0.2 & 0 & 0 & 0.8 \end{bmatrix}$$

Let  $\pi$  be the steady state prob. matrix  
i.e.  $\pi = [\pi_{00}, \pi_{01}, \pi_{10}, \pi_{11}]$

The arrival rate is equal to  $\pi_{10} + \pi_{11}$

Solving  $\pi P = \pi$  gives  $\pi = [6/11, 1/11, 1/11, 3/11]$

$\therefore$  arrival rate =  $4/11$

Q1.3

Since departures are immediately replaced by a new customer, the departure rate is the same as the arrival rate to the system.

Since the system is always full, departure rate =  $\frac{K}{\bar{X}}$  (K servers)

$\therefore$  arrival rate =  $K/\bar{X}$

From Little's theorem  $w = \frac{L}{\lambda}$

where  $\lambda = K/\bar{X}$ ,  $L = N$  (given)

$$\therefore w = \frac{N\bar{X}}{K}$$
$$=$$

Q1.4:

The effective arrival rate to this system  
 $= \lambda(1 - P_k)$

effective reject rate  $= \lambda \cdot P_k$

arrivals bring 5Rs profit & rejects loose 1Rs.

$\therefore$  To break even, we need

$$\lambda(1 - P_k) \cdot 5 = \lambda \cdot P_k \cdot 1$$

$$\Rightarrow P_k = 5/6.$$

From class,  $P_k$  for a  $M/M/1/2$  system is

$$\frac{(1 - \rho) \rho^k}{1 - \rho^{k+1}}, \quad k = 2$$

$$= \frac{(1 - \rho) \rho^2}{1 - \rho^3} = \frac{\rho^2}{1 + \rho + \rho^2} = 5/6$$

solving for  $\rho$  gives

$$\rho = \frac{\lambda}{\mu} = \frac{5 + \sqrt{45}}{2}$$

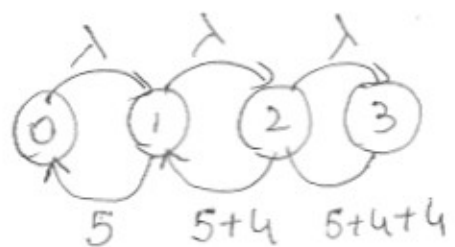
Q2:

For this model we have

$$\lambda = 6/\text{hr.}$$

$$\mu_1 = 5, \quad \mu_2 = 5 + 4 = 9$$

$$\mu_3 = 5 + 4 + 4 = 13$$



When there is 1 customer in system, he departs at the service rate ( $=5$ )

When there are 2 customers, the one undergoing service departs at the rate of 5. The other, waiting will depart at the rate of 4.  
(abandon)

Similarly for 3 customers, it will be  $5 + 2 \times 4 = 13$ .

Q2.2 This is ~~solution~~ nothing but  $\pi_0$   
(steady state prob of zero customers in the system)

Solving the global balance eq. will give

$$\pi_0 = \frac{65}{219}, \pi_1 = \frac{78}{219}, \pi_2 = \frac{52}{219}, \pi_3 = \frac{24}{219}$$

Q2.3.

$$(\pi_1 + \pi_2 + \pi_3) \cdot 5 = 3.515$$

Q2.4.

$$\pi_2 \cdot 4 + \pi_3 \cdot 8 \text{ is the abandonment rate} \\ = 1.83$$

$$\% \text{ abandonment} = \frac{1.83 \times 100}{6 (= \lambda)} = 30.5\%$$

A quick check

$$(1 - \pi_3) \lambda = \underbrace{3.515 + 1.83}_{\substack{\downarrow \\ \text{arrival into the system}} \cdot \underbrace{\downarrow}_{\substack{\text{overall} \\ \text{departure} \\ \text{rate}}}}$$