

## M/G/m/m Loss System

We can use our analysis of the *finite capacity* M/G/1/K system, to get results for the M/G/1/1 queue, considered as a special case of the M/G/m/m, *m-server loss system* discussed here.

Consider the M/G/1/K queue for the special case of  $K=1$ . For this, we get  $p_{d,0}=1$ , as the departing job will always leave the system empty. This leads to the equilibrium state probabilities at any arbitrary instant to be

$$p_1 = \frac{\mathbf{r}}{1 + \mathbf{r}} = P_B \quad p_0 = 1 - p_1 = \frac{1}{1 + \mathbf{r}} \quad \text{for } \mathbf{r} = I\bar{X} = \text{offered traffic}$$

The throughput (carried traffic) of the M/G/1/1 queue will be

$$\mathbf{r}_c = \mathbf{r}(1 - P_B) = \frac{\mathbf{r}}{1 + \mathbf{r}}$$

Note that this,  $\mathbf{r}/(1+\mathbf{r})$ , will also be the mean number in the system. As expected, the mean delay  $W$  through this queue will be merely its mean service time  $\bar{X}$ .

The equilibrium state distribution at an arbitrary time instant for the M/G/m/m queue is obtained subsequently. Rather surprisingly, it turns out that the state probabilities of this system are the same as that of the corresponding M/M/m/m system where the service times are exponentially distributed. This is the reason why it is sometimes stated that the state probabilities of a *m-server loss system* are independent of the actual state

distribution of its service times. It may be recalled that the M/M/m/m system was actually used to model a telephone exchange and its probability of blocking was given by the *Erlang Blocking* formula to be

$$P_B = B(m, \mathbf{r}) = \frac{\mathbf{r}^m}{m!} \bigg/ \sum_{j=0}^m \frac{\mathbf{r}^j}{j!} \quad \mathbf{r} = I\bar{X} \quad (1)$$

where  $\mathbf{r}$  is the load offered to the system. This would then also hold for a M/G/m/m system. Another implication of our earlier statement would then be that the Erlang Blocking formula may still be used to calculate the blocking (i.e. the grade of service) in a telephone system, even when the call duration is not an exponentially distributed random variable.

Consider a M/G/m/m queue, where the average arrival rate is  $I$  and where the service time  $X$  has a pdf  $b(x)$  with cdf  $B(x)$ . We can define the conditional distribution  $b_c(x)$  as the pdf of the service time  $X$ , given that  $X > x$ , such that

$$b_c(x)dx = P\{x < X < x + dx | X > x\}$$

Using the fact that the cdf  $B(x) = P\{X \leq x\}$  and Baye's rule, we get

$$b_c(x) = \frac{b(x)}{1 - B(x)} \quad (2)$$

This conditional distribution is required in the subsequent derivation.

Let  $N$  be the number in the system, with  $0 \leq N \leq K$ . We also define  $p_0$  as the equilibrium probability that the system is empty, i.e.  $p_0 = P\{N=0\}$ . Note that since this queue has no additional buffers other than the servers, the state  $N$  also represents the number of busy servers in the queue. An arrival is lost (i.e. blocked) if it finds the system in state  $N$ . Therefore the probability of blocking  $P_B$  under equilibrium conditions will be the same as  $p_N$ .

For a system in state  $k > 0$  (i.e.  $N=k$ ), let the random variables  $X_i$   $i=1, \dots, k$  represent the elapsed service time for the job at the  $i^{\text{th}}$  server. We define the joint probability density  $f_k(x_1, \dots, x_k)$  as

$$f_k(x_1, \dots, x_k) dx_1 \dots dx_k$$

$$\underline{\Delta} P\{N = k, x_1 < X_1 < x_1 + dx_1, \dots, x_k < X_k < x_k + dx_k\} \quad k=1, \dots, m \quad (3)$$

$$p_k = \int_0^{\infty} \dots \int_0^{\infty} f_k(x_1, \dots, x_k) dx_1 \dots dx_k$$

Using these, the following balance equations may be written

$$f_1(0)dx = \mathbf{I}p_0 dx \quad (4)$$

$$f_1(0) = \mathbf{I}p_0$$

$$f_{k+1}(x_1, \dots, x_k, 0)(k+1)dx = \mathbf{I}f_k(x_1, \dots, x_k)dx$$

$$f_{k+1}(x_1, \dots, x_k, 0) = \frac{\mathbf{I}}{k+1} f_k(x_1, \dots, x_k) \quad k=1, \dots, m-1 \quad (5)$$

$$f_k(x_1 + \Delta x, \dots, x_k + \Delta x) = f_k(x_1, \dots, x_k)(1 - \mathbf{I}\Delta x) \prod_{n=1}^k [1 - b_c(x_n)] \Delta x$$

$$+ (k+1) \int_0^{\infty} f_{k+1}(x_1, \dots, x_k, x) b_c(x) dx \Delta x \quad k=1, \dots, m-1$$

$$f_m(x_1 + \Delta x, \dots, x_m + \Delta x) = f_m(x_1, \dots, x_m) \prod_{n=1}^m [1 - b_c(x_n)] \Delta x \quad k=m \quad (6)$$

It should be noted that for  $\Delta x$  small, i.e. when  $\Delta x \rightarrow 0$

$$f_k(x_1 + \Delta x, \dots, x_k + \Delta x) = f_k(x_1, \dots, x_k) + \Delta x \sum_{n=1}^k \frac{\partial f_k(x_1, \dots, x_k)}{\partial x} \quad (7)$$

Using (6) and (7), we get that for  $\Delta x \rightarrow 0$

$$\sum_{n=1}^k \frac{\partial f_k(x_1, \dots, x_k)}{\partial x_n} + \left[ \mathbf{1} + \sum_{n=1}^k b_c(x_n) \right] f_k(x_1, \dots, x_k) \\ = (k+1) \int_0^{\infty} f_{k+1}(x_1, \dots, x_k, x) b_c(x) dx \quad k=1, \dots, m-1 \quad (8)$$

$$\sum_{n=1}^m \frac{\partial f_m(x_1, \dots, x_m)}{\partial x_n} + \left[ \sum_{n=1}^k b_c(x_n) \right] f_m(x_1, \dots, x_m) = 0$$

The conditional distributions  $f_k(x_1, \dots, x_k)$  may be obtained by solving (8) subject to the boundary conditions given by (4) and (5). This solution will be

$$f_k(x_1, \dots, x_k) = f_k(0, \dots, 0) \prod_{n=1}^k [1 - B(x_n)] \quad k=1, \dots, m \quad (9)$$

$$\text{subject to } \mathbf{1} f_k(0, \dots, 0) = (k+1) f_{k+1}(0, \dots, 0, 0) \quad k=1, \dots, m-1 \quad (10)$$

Using (5) and (10) gives

$$f_k(0, \dots, 0) = p_0 \frac{\mathbf{1}^k}{k!} \quad k=1, \dots, m \quad (11)$$

$$\text{Note that } \int_0^{\infty} [1 - B(x)] dx = [1 - B(x)] x \Big|_0^{\infty} - \int_0^{\infty} \frac{d[1 - B(x)]}{dx} x dx = \int_0^{\infty} x b(x) dx = \bar{X}$$

We use this and apply (3), (9) and (11) to the normalization condition, to get

$$1 = \sum_{k=0}^m p_k = p_0 + \sum_{k=1}^m f_k(0, \dots, 0) (\bar{X})^k = p_0 \sum_{k=0}^m \frac{\mathbf{r}^k}{k!} \quad \mathbf{r} = \mathbf{1} \bar{X} \quad (12)$$

This gives the equilibrium state probabilities as

$$p_k = \frac{\frac{\mathbf{r}^k}{k!}}{\sum_{n=0}^m \frac{\mathbf{r}^n}{n!}} \quad \text{for } k=0, 1, \dots, m \quad (13)$$

and the blocking probability  $P_B=p_m$  leading to the same equation as (1), mentioned earlier.